

MEETING: HEALTH & WELL-BEING PARTNERSHIP

DATE: 19th JUNE 2009

SUBJECT: Performance Monitoring Report for 2008-09

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Recommendation

To note the end of year performance for 2008-09 of those LAA targets for which the Health & Well-being Partnership has responsibility or where it has an interest in terms of the impact on its Health & Well-being Strategic Plan.

Overview

Southampton's Health & Well-being Partnership currently has 31 targets contained in the City's Local Area Agreement (LAA). These fall into three broad types:

- LAA 'stretch' targets (4)
- designated targets from the National Indicator Set (9)
- locally agreed targets (18)

Health & Well-being Partnership	LAA Total	Green	Amber	Red	No Data
stretch target PIs	4	0	2	1	1
designated targets	9	5	2	1	2
local targets	18	13	1	4	1
LAA Total (n)	31	18	6	3	4
(%)		58%	19%	10%	13%

Annex 1 has details of the performance of key LAA targets that the Health & Well-being Partnership has responsibility for, as reported to the City Council's CORVU system on 31st March 2009.

Annexes 2 and 3 have details of key LAA targets relevant to health and well-being that are the responsibility of the Children's Trust Partnership and the Safe City Partnership

Annex 4 provides a summary of the 'place survey' data for Southampton highlighting those elements of particular interest to the Health & Well-being Partnership.

Report

1. Southampton's Health & Well-being Partnership is currently on track for meeting its stretch target on reducing the number of people quitting smoking in the City's priority neighbourhoods.
2. Year-end data for the number of *Pension Credit* beneficiaries (stretch target) is not currently available and there are outstanding issues to be resolved in relation to the stretch target for referral to the Warm Front scheme
3. The stretch targets for reducing the number of decayed missing and filled teeth and for schools participating in the Healthy Schools initiative are the responsibility of the Children & Young People's Partnership Trust Board.
4. The stretch target for reducing the admissions to hospital from alcohol-related conditions is the responsibility of the Safe City Partnership.
5. The areas of greatest under-performance at this point relate to:
 - reduced number of emergency bed days
 - reduced admissions to hospital from falls
 - take-up of direct payments and individual budgets

Action is currently underway to address these.

6. The designated LAA target for adult participation in sport is also lagging behind expected performance.
7. There is a need to develop new targets for mental health – ideally in line with the new national strategy which is expected very shortly.

Annex 1

Measures for which the <i>Health & Wellbeing Partnership</i> has lead Responsibility		
Stretch, LAA-Designated or Local Target	Year-end Performance	Comments
NI 8 adult participation in sport	20.8% against a target of 22.7%	A DCMS survey for the 6 month period ending October 2008 shows that the City is slightly under-performing on this indicator. <i>Active Southampton</i> has adopted an action plan that will improve performance
local target - GP practices in priority neighbourhoods with patient registers at risk of CVD	36 against an annual target of 20	target being met
local target – directly standardised mortality ratios	48.38 against a target of 44	data for the period 2005/07
Stretch Target number of 4 week smoking quitters in priority neighbourhoods	1,807 against an annual target of 1,768 (without stretch)	annual target being met but behind the projected stretch target of 1,877
Stretch Target number of 4 week smoking quitters (total)	3,217 against an annual target of	data for Q3
NI 123 smoking rate prevalence in people aged over 16	995 per 100,000 population	target being met
NI 125 achieving independence for older people through rehabilitation/intermediate care	77% against a baseline estimate for 2007/08 of 75%	new targets to be set when baseline position is confirmed in spring 2009
local target - proportion of older people helped to live at home per 1,000 population aged over 65	97.53 against an annual target of 101.7	target for period almost met
local target - older people with mental health problems helped to live at home as a %'age of all those helped to live at or in residential/nursing home care	72.13% against an annual target of 68%	target met

Measures for which the <i>Health & Wellbeing Partnership</i> has lead Responsibility (ctd.)		
Stretch, LAA-Designated or Local Target	Year-end Performance	Comments
NI 130 social care clients receiving self-directed support (direct payments and individual budgets)	6.4% of eligible clients supported to live at home	new baseline established in 2008/09
local target - increased number of people holding their own care budgets (including direct payments)	426 against an annual target of 550	although performance is below target there has been an increase of 15% from the previous quarter. Progress will accelerate as the <i>Putting People First</i> programme develops
local target - increased number of people holding their own care budgets who have individual budgets	25 against an annual target of 110	
NI 134 reduced number of emergency bed days per head of weighted population	103,057 against an annual target of 124,791	incomplete – data for March 2009 is still awaited from the PCT
local target - reduced admissions to hospital due to falls	929 against an annual target of 528	the target for the year has already been exceeded
local target - increased number of people receiving low level preventative support	1,307 against an annual target of 1,416	The definition of this target has now changed and requires review; performance has improved
local target - number of older/ disabled people supported to live independently through non care-managed support	439 against an annual target of 278	this figure is an estimate; accurate year-end data is awaited
local target - number of people funded by SCC receiving non residential care to prevent hospital admission	2,314 against an annual target of 1,297	this target has been met and exceeded
NI 135 carers receiving needs assessment or review and a specific carer's service, advice and information	42% against a target of 16.5%	this target is being met

Measures for which the <i>Health & Wellbeing Partnership</i> has lead Responsibility (ctd.)		
Stretch, LAA-Designated or Local Target	Year-end Performance	Comments
Stretch Target number of pension credit beneficiaries	11,620 against an annual stretch target of 12,210	data is up to August 2008; performance here is not improving in line with the target and remedial action is underway in consultation with the DWP
Stretch Target number of successful referral to the <i>Warm Front</i> scheme	1,130 against an annual stretch target of 1,728	data from February 2009; although performance here has been steadily improving baseline figures from EAGA were erroneous and discussions to redress this continue with GOSE.
local target - participation of black & ethnic minority elders in local health programmes	324 against an annual target of 125	target being exceeded
local target - participation of seniors in delivering health programmes	15 against an annual target of 10	target being exceeded
local target - beneficiaries of health and wellbeing projects for older people through social interaction, volunteering and health eating	278 against an annual target of 100	target being exceeded and is an increase on the position for 2007/08 (248); data is now more closely focused on performance of specific projects
local target - reduced proportion of people from black & ethnic minority communities detained under the Mental Health Act	16% against a target for 2010/11 of 14%	these targets are being met; more challenging targets are currently under development in line with service improvement plans
local target - ethnicity recording for people from BME communities accessing primary care mental health services	72% against an annual target of 75%	
local target – number of people from BME communities receiving a culturally appropriate assessment	100% against an annual target of 96%	
local target – number of people from BME communities accessing a crisis resolution home treatment services	6 people	

Measures for which the <i>Health & Wellbeing Partnership</i> has lead Responsibility (ctd.)		
Stretch, LAA-Designated or Local Target	Year-end Performance	Comments
NI 141 number of vulnerable people achieving independent living	64% against a 60.6% baseline in 2007/08	this target is being met
NI 142 number of vulnerable people supported to maintain independent living	98.7%	This target is being met
NI 175a %'age of the City population within a 40 minute bus journey of the General Hospital	100% against a target of 83.5%	GOSE has accepted a redefinition of this target to include the RSH, which means that this target has now been fully met
NI 175b %'age of the City population within a 10 minute walk of a GP surgery	67% (estimated)	this is an estimated figure based on information in the 'Accession' system which needs to be updated

Annex 2

Measures for which the <i>Children & Young People's Trust Partnership Board</i> has lead Responsibility		
Stretch, LAA-Designated or Local Target	Year-end Performance	Comments
Stretch Target increased percentage of schools achieving the enhanced healthy schools standard	72% against an annual target of 87%	original target should be 77%; this should be met by December 2009
Stretch Target reduction in decayed, missing & filled teeth (dmft) in 3 Sure Start/ Children's Centres	This target is not reported due to legal issues around coverage, which requires resolution from Department of Health; where screening has taken place, however, there has been a reduction from 4.35 dmft on average to 2.57	
NI 56a reduced obesity in children in Year 6	13.95% against a target of 16.5%	this reflects survey data collected in 2007/08; data for 2008/09 is expected in December 2009
local target - %'age in 5-16 year olds in school partnerships partaking in high quality PE and school sport	84% against an annual target of 81%	target being exceeded
NI 110 increased participation by young people in positive activities	67.4% baseline	new baseline established in 2008/09
NI 112 under 18 conception rate percentage change	14.6% reduction against the 2006 baseline	performance measure recalculated; to be reviewed in 2009 LAA refresh
local target – number of staff trained to provide a comprehensive sexual health service	57 against an annual target of 50	target exceeded – an improvement against figure of 42 for 2007/08
NI 115 substance misuse by young people	9.7% baseline	new baseline established in 2008/09
local target – number of children receiving support with mental health/ emotional/ behavioural problems at tier 2	1,567 against an annual target of 1,200	target exceeded – an improvement against figure of 1,358 for 2007/08
local target – number of children with emerging needs in early	108 against an annual target	target exceeded – an improvement against figure of 54 for 2007/08

identification and support groups	of 70	
local target – number of children with learning disabilities supported through a single integrated assessment	50 against an annual target of 40	target being exceeded in Q3; data for Q4 awaited from PCT

Annex 3

Measures for which the <i>Safe City Partnership</i> has lead Responsibility		
Stretch, LAA-Designated or Local Target	Year-end Performance	Comments
Stretch Target %'age of hospital Emergency Department admissions for assault between 18.00 and 9.00	831 against a target 974.5	the target reductions here are being met
NI 39 the number of alcohol-related hospital admission per 100,000 population	1062.82 against an annual target of 1,325	the year-end figure is based on data for the period April 2008 – February 2009
NI 40 the number of drug users in effective treatment	686 against an annual target of 747	this target is not currently being met and is below the baseline of 711 in 2007/08
local target - number of drug misusing offenders in drugs intervention programme	134 against an annual target of 120	this target is being met
local target - number of drug misusers in drugs intervention programme	893 against an annual target of 850	although this target is being met the annual performance is lower than the previous year's 995
local target – proportion of illegal drug misusers remaining in treatment for 12+ weeks	74 against an annual target of 80	data is for quarter 3; year-end figures are still awaited

Annex 4

Q1 & 2 Percentage of residents who think the things below most important in making somewhere a good place to live and most needs improving?

Note: the highest for each has been highlighted

	Q1 Most important in making somewhere a good place to live		Q2 Most needs improving in this local area	
	2008 Place Survey	2006 Best Value General	2008 Place Survey	2006 Best Value General
Access to nature	20	13	8	6
Activities for teenagers	23	22	43	43
Affordable decent housing	39 (3)	39	18	20
Clean streets	44 (2)	43	33	30
Community activities	6	7	14	14
Cultural facilities (e.g. libraries, museums)	13	7	8	9
Education provision	26	27	6	8
Facilities for young children	14	15	18	20
Health services	36 (4)	37	10	11
Job prospects	16	18	13	12
The level of crime	62 (1)	62	40	45
The level of pollution	11	10	12	11
The level of traffic congestion	21	19	42	37
Parks and open spaces	32	27	10	11
Public transport	34 (5)	28	20	18
Race relations	4	6	4	6
Road and pavement repairs	20	16	50	44
Shopping facilities	26	23	10	10
Sports and leisure facilities	13	11	13	12
Wage levels and local cost of living	15	14	5	12

Place Survey Question	Target (where set)	Place Survey Initial (Un-weighted) results %	Place Survey Provisional (weighted) results %	Performance against target
3. Percentage of residents who are satisfied with their local area as a place to live	80	74.7	75	Slight Variance
4. Percentage satisfied with their home as a place to live?		87	85	
5. Percentage of residents who agree that they belong to their neighbourhood (NI 2)	76	53.8	47.7	Significant Variance
6. Percentage of residents who feel that the following statements apply to local public services a great deal / to some extent:				
• working to make the area safer		59	58	
• working to make the area cleaner and greener		61	58	
• promote the interests of local residents		36	36	
• act on the concerns of local residents		40	38	
• treat all types of people fairly		70	67	
7. Percentage of residents satisfied with each of the following public services in the local area				
• Hampshire Constabulary		46	44	
• Hampshire Fire and Rescue Service		58	52	
• Your GP (family doctor)		82	75	
• Your local hospital		71	62	
• Your local dentist		53	44	
8. Percentage of residents satisfied with each of the following services provided or supported by Southampton City Council				
• Keeping public land clear of litter and refuse		54	54	
• Refuse collection		83	78	
• Doorstep recycling		71	65	
• Local tips/household waste recycling centres		71	67	
• Local transport information		40	40	
• Local bus services		52	51	
• Sport/leisure facilities		50	48	
• Libraries		76	74	
• Museums/galleries		54	48	
• Theatres/concert halls		62	59	

<ul style="list-style-type: none"> Parks and open spaces 		79	75	
Place Survey Question	Target (where set)	Place Survey Initial (Un- weighted) results %	Place Survey Provisional (weighted) results %	Performance against target
9. Percentage of residents who have used the following public services provided or supported by Southampton City Council				
<ul style="list-style-type: none"> Local tips/Household waste recycling centres 		82	81	
<ul style="list-style-type: none"> Local transport information 		73	77	
<ul style="list-style-type: none"> Local bus services 		79	82	
<ul style="list-style-type: none"> Sports/Leisure facilities 		56	64	
<ul style="list-style-type: none"> Libraries 		63	63	
<ul style="list-style-type: none"> Museums/galleries 		45	48	
<ul style="list-style-type: none"> Theatres/concert halls 		61	61	
<ul style="list-style-type: none"> Parks and open spaces 		90	93	
10. Percentage of residents who agree that Southampton City Council provides value for money?		27	27	
11. Percentage of residents satisfied with the way Southampton City Council runs things?		42	43	
12. Percentage of residents who informed about each of the following?				
<ul style="list-style-type: none"> How and where to register to vote 		93	89	
<ul style="list-style-type: none"> How your council tax is spent 		59	52	
<ul style="list-style-type: none"> How you can get involved in local decision-making 		29	24	
<ul style="list-style-type: none"> What standard of service you should expect from local public services 		39	35	
<ul style="list-style-type: none"> How well local public services are performing 		36	33	
<ul style="list-style-type: none"> How to complain about local public services 		34	31	
<ul style="list-style-type: none"> What to do in the event of a large-scale emergency e.g. flooding, human pandemic flu 		18	12	
<ul style="list-style-type: none"> Overall well informed do you feel about local public services 		38	33	
13. Percentage of residents who agree that they can influence decisions affecting their local area? (NI 4)	43	26.5	28	Significant Variance
14. Percentage of residents who generally speaking, would you like to be more involved in the decisions that affect the local area?		24	29	

Depends on the issue		62	59	
Place Survey Question	Target (where set)	Place Survey Initial (Un- weighted) results %	Place Survey Provisional (weighted) results %	Performance against target
15. Percentage of residents over the last 12 months that have given unpaid help to any group(s), club(s) or organisation(s) at least once a month (NI 6)		21	22.2	
16. Percentage of residents over the last 12 months that have been involved in decision making that affects the local area (NI 3)		12	12.8	
17. Percentage of residents people who agree that in the local area parents take enough responsibility for the behaviour of their children (NI 22)	35	22.6	21.1	Significant Variance
18. Percentage of residents who agree that the local area is a place where people from different backgrounds get on well together (NI1)	73.8 77.8 (with stretch)	76	73	Slight Variance
19. Percentage of residents who perceive that there is a very or fairly big problem people not treating each other with respect and consideration	50	38.1	41	On Target
20. Percentage of residents who say that they have been treated with respect and consideration by local public services all or most of the time (NI 140)		72.9	70.7	N/A
21. Percentage of residents who believe that in their local area older people are able to get the services and support they need to live at home for as long as they want (NI139)		30.0	27.3	N/A
22. Percentage of residents saying that they feel safe outside in their local area after dark		37	37	
23. Percentage of residents saying that they feel safe in their local area during the day		85	85	
24. Percentage of residents who think that there is a very / fairly big problem with:				
• Noisy neighbours or loud parties		20	25	
• Teenagers hanging around the streets		51	57	
• Rubbish or litter lying around		44	43	
• Vandalism, graffiti and other deliberate damage to property or vehicles		45	46	
• People using or dealing drugs		31	35	
• People being drunk or rowdy in public places		37	47	
• Abandoned or burnt out cars		9	10	

25. Percentage of residents who agree that the police and other local public services seek people's views about these issues [anti-social behaviour and crime] in the local area?		21	22	
Place Survey Question	Target (where set)	Place Survey Initial (Un-weighted) results %	Place Survey Provisional (weighted) results %	Performance against target
26. Percentage of residents who agree that the police and other local public services successfully deal with anti-social behaviour and crime in the local area (NI 21)	48	23.4	22.5	Significant Variance
27. Percentage of residents who were satisfied overall with the following services provided by Southampton City Council:				
• Housing services		66	31	
• Planning services		47	25	
• Personal social services		61	24	
• Local authority education service		70	38	
28. Percentage of residents or their family who have used any of the following services provided by Southampton city Council				
• Housing services		20	19	
• Planning services		8	9	
• Personal social services		9	8	
• Local authority education service		13	15	
29. Percentage of residents who say they find out about Southampton City Council by?				
• Local media (newspapers ,television, radio)		21	15	
• Information provided by the council (newspaper/magazine, leaflets, posters)		38	28	
• Council website/internet		19	22	
• From local Councillor		1	1	
• Direct contact with the Council		9	6	
• Word of mouth (e.g. family or friends)		7	7	
• Other source		3	3	
• None of the above		2	2	
32. Percentage of residents who say their general health is good		73	78	

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National Indicator	Target (where set)	Place Survey Initial (Un-weighted) results %	Place Survey Provisional (weighted) results %	Performance against target
<u>NI 1</u> Percentage of people who believe people from different backgrounds get on well together in their local area	73.8	75.8	72.5	On Target
<u>NI 2</u> Percentage of people who feel that they belong to their neighbourhood	76	53.8	47.7	Significant Variance
<u>NI 3</u> The level of civic participation in the local area	14	13.3	12.8	Slight Variance
<u>NI 4</u> Percentage of people who feel they can influence decisions in their locality	28	26.6	28.4	On Target
<u>NI 5</u> Percentage of people who are satisfied overall with the area as a place to live		74.7	74.5	N/A
<u>NI 6</u> Percentage of people who take part in formal volunteering at least once a month		21.3	22.2	N/A
<u>NI 17</u> Percentage of people stating that anti-social behaviour is a problem		25.8	30.3	N/A
<u>NI 21</u> Percentage of people who think that anti-social behaviour and crime are tackled effectively by the local authority and police	48	23.4	22.5	Significant Variance
<u>NI 22</u> Percentage of people who feel that parents taking enough responsibility for the behaviour of their children	35	22.6	21.1	Significant Variance
<u>NI 23</u> Percentage of people who think that there is problem in their local area with people not treating one another with respect	55	38.1	40.7	On Target
<u>NI 27</u> Percentage of people who think that the police and local authority seek peoples views about anti-social behaviour and crime		21.1	22	N/A
<u>NI 37</u> Percentage of people who feel that they are well informed by local agencies about what they should do in the event of a large scale emergency		15.0	12.3	N/A
<u>NI 41</u> Percentage of people who think that there is a problem with people being drunk or rowdy in their area	36	37.2	46.9	Significant Variance
<u>NI 42</u> Percentage of people who think that there is a problem with people using or dealing drugs in their area	35	31.2	35.5	On Target

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National Indicator	Target (where set)	Place Survey Initial (Un- weighted) results %	Place Survey Provisional (weighted) results %	Performance against target
<u>NI 119</u> Self-reported measure of people's overall health and wellbeing		72.8	78.2	N/A
<u>NI 138</u> Percentage of people aged 65 or over who are satisfied with both home and neighbourhood		80.1	78.8	N/A
<u>NI 139</u> Percentage of residents who believe that older people locally receive the support they need to live independently at home		30.0	27.3	N/A
<u>NI 140</u> Percentage of people who say that they have been treated with respect and consideration by local services		72.9	70.7	N/A